

# Community Heart & Soul®

— Guided by what matters most —

## MONTICELLO, IOWA

Monticello is a bustling small town that is home to many small businesses and manufacturers, but also has a robust nonprofit community that serves a wide region in Jones County. Nestled midway between two larger communities, the town offers convenient access to “big city” amenities while still maintaining its small-town feel. Residents have many unique recreational and cultural opportunities, including the Great Jones County Fair, river access for canoeing and kayaking, Pictured Rocks County Park, disc golf, trails, campgrounds, pickleball and tennis courts, and a modern outdoor aquatics center. Implement dealers, hardware stores, and grain elevators in town ensure that the town maintains its strong rural connections. Monticello is proud of the strong educational systems with recently improved school facilities, a youth sports and baseball complex, the Berndes Center, and the 4-H Youth Development Center.

### Monticello “by the numbers”:

POPULATION:  
3,885

CHALLENGE:  
Increase  
engagement in  
decision-making.  
Cultivate new  
young leaders.

FOCUS: Find  
missing voices.  
Connect education  
investments to  
overall community  
health and vitality.

KEY TOOLS:  
Events to attract  
new voices; story-  
gathering activities  
and videos that  
showcase different  
perspectives.

- 32 Heart & Soul meeting and community events
- 38 interviews conducted
- 2,371 individual data items were collected at events and through online surveys
- 221 ideas were collected to improve Monticello’s future
- 71% of voters approved the school bond referendum in 2018

### Local conditions:

Monticello is an active community but there was a desire to expand opportunities for involvement by new leaders, bring different voices to the table, and get more people actively engaged in decisions about the community’s future. A bond referendum to fund a new middle school had failed several times so the community felt the need to build unity and identify ways that everyone could work toward common goals.

### Volunteer and Community Response:

A group of 23 volunteers actively participated in the Heart & Soul Leadership Team throughout the process. Almost 250 people attended the various events and engagement activities that the team conducted with diverse audiences. After the Ideas for Action were identified, a strong team stepped forward to keep the projects moving forward. Several younger residents on the Heart & Soul Leadership Team who had not previously been involved as leaders even entered new jobs and volunteer roles to get more involved in the community.

## Heart & Soul Outcomes:

Monticello residents identified Education & Community Facilities as priorities during their Heart & Soul process. Using the Community Heart & Soul Action Plan as an outline, the community created a team to lead a new school bond referendum. After failing with less than 50% three previous times, the referendum to construct a new middle school passed with over 70% approval, well above the 60% threshold needed for approval.

The Action Plan is also being used by a new “Hometown Pride” team that has helped steward processes forward, including recreational trail expansion, a new entrepreneur center, and celebrations downtown to showcase a new pocket park and refurbished buildings in the “Main Street” district.

